

Requirements for your website

If you need detailed version of the requirements, please refer to <u>Guide to website elements</u>.

Element	Requirements
Offer - products and services	Products must include:
Terms & Conditions: Registry information	 Registry details: your company full name registration numbers (Tax ID/Business registration number) your company registered address
Terms & Conditions: Order processing method and time	Order processing time information: • expressed in working days
Terms & Conditions: Returns procedure/policy	Returns procedure/policy:address for returns14 days to return the goods
Terms & Conditions: Complaints	Complaints policy:contact details (telephone number/address/e-mail)
Data protection - Privacy policy	 Details of the company that is the Personal Data Controller: name of the company registration numbers (Tax ID/Business number company address information on the law under which the company processes personal data of buyers purpose of collecting and processing personal data the protection of personal data how customers can access their data and how they can amend or delete it data on entities with which personal data is shared